



Testing & Associated Support Services Task Force

An Update on our Progress

Some Background Information

- **The Testing and Associated Support Services (TASS) Task Force was formed in Spring 2018 to:**
 - Address anticipated changes to Assessment due to AB 705 implementation.
 - The Academic Senate Resolution and Proposal requesting the District investigate the testing and related service needs of students, staff and faculty.
 - Develop recommendations on how to utilize and organize existing services, facilities and resources to better meet the current testing needs of the District.

Existing Dedicated Testing Resources

- Assessment Centers
 - Santa Rosa: 2.5 staff
 - Petaluma: 1.5 staff
- Disability Resources Support Services Office
 - Santa Rosa: 2 staff
 - Petaluma: 1 staff

Work To Date

- **TASS met regularly during spring 2018 to:**
 - Further refined its purpose and scope.
 - Seek input and representation from a wide variety of disciplines and departments from across the District.
 - Determined Tri-Chairs:
 - Pedro Avila, Vice President, Student Services
 - Carmen Quiroz, Testing Specialist, Assessment Office
 - Tara Johnson, Disability Specialist*
 - Develop and administer a survey for SRJC staff and faculty

*Laura Aspinall for Fall 18

Survey Highlights

- 373 SRJC Employees completed the survey
- 60% of the responses were from faculty
- Top three rankings of additional testing services:
 1. Proctoring of makeup exam
 2. Extended evening and weekend service hours
 3. Proctored exams for SRJC online courses

What's Happening Around the State

SRJC recently hosted the Assessment Regional Conference. At the conference colleges shared how their Assessment Centers are being redesigned in light of AB 705:

- Proctoring of online exams
- Onboarding services – Assisting students complete admissions and financial aid applications.
- Proctoring of makeup exams
- Career education certification exams
- Career assessments
- Success coaching
- Tutoring services
- Accommodated test proctoring
- Continued administration of credit and non credit ESL placement exams
- GED and HiSET administration



Next Steps

- TASS is currently in the process of designing focus groups to seek student input to further inform our planning.
- Focus groups will be conducted in Fall 2018.
- Spring 2019 will be devoted to using the data collected from the survey and focus groups to develop recommendations for moving forward.