

Integrated Academic Support – Update 2/16/22

Summary of Project

The academic support backpack is a centralized location in the student portal where students will see suggested academic support resources customized to their individual needs. This will be determined by synthesizing data from a variety of sources: student’s demographic data (CCCApply), current class enrollment (SIS), educational goal (SIS), and the student’s self-identified needs (CCCApply & Award Spring). As students interact with resources, badges will be awarded and communication provided to support programs and/or faculty/staff connected to support programs (Hubspot).

Our work product is the list of academic supports which will live on the SRJC website on a dedicated page for “Academic Supports”. This list is what constitutes the academic support contents of the “backpack”.

To create a custom backpack for each student these academic supports are directly integrated into the single application currently being developed by Student Services Team. Based on the student's response to the single application questions, it will link students to the corresponding supports that will create a personalized backpack. A link to a personalized academic support page of the personally identified academic supports for the student will be generated and put in their cubby for their continued access (system to be determined).

Groups we have consulted in gathering list of academic supports across the district

- FYE Web group for GP
- Overall GP workgroup
- Counseling
- Public Safety Center
- Southwest Center

Groups we have consulted with for implementation

- IT
- Web Design
- Student Services – Single Application Team

Groups still to consult to ensure the list of academic supports are inclusive across the district

- DCC
- Library
- English
- Math
- College Skills/Tutorial
- DRD
- IT/SIS Implementation
- Student Services Council

Where we are:

- Searching for third party program/system that can provide backpack
 - Reviewing programs other CCC are using with similar features
 - Reviewed MyPath – does not currently meet “backpack” initiative needs
 - Reviewed Ellucian – Experience (Integrates with Banner SIS)
<https://www.ellucian.com/solutions/ellucian-experience>
 - SIS implementation pending
 - Reviewed Anthology – Engage (integrates with Anthology – SIS)
<https://www.anthology.com/solutions/student-success-engagement-and-retention/engage>
 - SIS implementation pending
- Consulting students for student centered language on supports
- Finalize current academic support list

Semester Goals

- Create Static “Academic Support” Website (See mock design) including all identified academic supports
- Map program eligibility criteria with programming logic (e.g. if/then scenarios based upon student attributes)
- Begin data gathering for new SIS student facing virtual backpack