Academic Senate

Santa Rosa Junior College Library Report: May 6, 2020

Presenter: C. Crawford

SRJC Libraries will continue to communicate regularly with the SRJC community via *dl.staff.all* as has been the practice in March and April. Jessica Harris is currently the LIR department chair as of May 1 and will continue the tradition of district wide communications about library services.

Library Summer/Fall Services

- Informational Updates: The department has produced the "Library Remote Services Updates" guide, which contains pertinent and updated information as events unfold. Major and minor service areas are covered. The guide is linked from the library web page and directly by link. See: https://libguides.santarosa.edu/RemoteAccess
 - Library Updates Breaking news and corresponding changes
 - Library Support for Students & Faculty Detailed options for students and faculty including direct student support and options for faculty to consult with librarians
 - Textbooks on Reserve Assistance offered to locate e-versions of copies if available
 - Find Online Textbooks Support provided to find e-versions copies textbooks via publisher offers, essentially a guide to use VitalSource and RedShelf
 - Overdue Materials & Late Fines Current policies including extending checkout and waiving fines
 - Interlibrary Loan (Articles only at this time) Articles can be delivered via electronic access
 - Internet Access Options A summary of community options and updates
 - Troubleshooting Off-Campus Access Account troubleshooting for off-campus access login issues
- **Library access:** Librarians will be online via library chat, screen share, Zoom, email, texting, and telephone during the posted hours. The physical locations of the Libraries are closed until further notice; at this time, the Library plans to remain remote for Summer/Fall, similar to other instructional operations.
 - https://libanswers.santarosa.edu/
- **Summer Hours:** Online, 6/15 8/6, Mon-Thurs, 9am-5pm (holidays excepted) https://libraries.santarosa.edu/hours
- Textbooks: Currently, the library is doing its best to locate e-versions of textbooks. We are
 exploring options for the Fall Semester. Please find directions for submitting requests for course
 textbooks on the Remote Services Guide <u>Textbooks on Reserve</u>, or email Sherrie Smith at
 ssmith2@santarosa.edu